



# Telemedicine Survey

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The team at Patti's Place is looking for ways to improve how we support you, your child, and your family to provide the highest quality care. Please take a few moments to answer this brief survey regarding your recent experience with your Patti's Place telemedicine visit. Your answers will be kept secure and confidential. Your feedback is invaluable and will be used to make changes to the program so that we do a better job addressing your needs and meeting your goals for your child in the future. Your help is greatly appreciated. Thank you. Patti's Place.

1. How likely is it that you would recommend a Patti's Place telemedicine visit to another patient?

- Not likely    Somewhat likely    Neutral    Very likely    Definitely

2. Overall, how satisfied or dissatisfied are you with your recent telemedicine video visit?

- Very dissatisfied    Somewhat dissatisfied    Neither satisfied nor dissatisfied    Somewhat satisfied    Very satisfied

3. How would you rate the quality of medical care received during the telemedicine video visit?

- Very low quality    Low quality    Neither high nor low quality    High quality    Very high quality

4. How would you rate the overall experience of the telemedicine video visit compared to an in-office visit to the doctor's office?

- Video visit was much worse    Video visit was worse    Video visit was about the same    Video visit was better  
 Video visit was much better